

LEADING WITH GRACE: FIVE SIGNS OF SUCCESS

The Five Strategies of The Virtues Project as practices of leaders who inspire.

SPEAK THE LANGUAGE OF VIRTUES

Language has the power to discourage or to inspire. Using virtues to acknowledge, guide, correct and thank awakens the best within us.

1. Appreciation: *How often do you express appreciation to colleagues, employees, and customers? Create a sentence of appreciation including a virtue.*

RECOGNIZE TEACHABLE MOMENTS

Recognizing the virtues needed in daily challenges helps us to become lifelong learners open to the lessons of character.

2. Resilience: *Describe a time that you made a mistake or faced a difficult challenge. What did you learn? What virtue could you have used? What will you do differently now?*

SET CLEAR BOUNDARIES

Boundaries based on respect and restorative justice create a climate of peace, cooperation, and safety in our homes, schools, workplaces and communities.

3. Fairness: *What personal boundaries do you have (or need!) to protect you from overwork burnout?*

HONOUR THE SPIRIT

We sustain our vision and purpose by integrating virtues into our activities, surroundings, celebrations and the arts.

4. Grace: *How clear is your organizational vision and mission to you, co-workers, and customers? Do you have a memorable slogan? How well do you care for the dignity of yourself and everyone else?*

OFFER COMPANIONING

Being deeply present and listening with compassionate curiosity guides others to find clarity and to create their own solutions. It supports healing and growth.

5. Compassion & Detachment: *How effectively do you listen for and to the needs of your customers and coworkers? Practice asking “what” and “how” questions of a complaining customer. Never ask “why”.*

